



## German Cockroach Treatment Preparation

For effective cockroach control, a high level of sanitation is required. We recommend you follow the instructions below, prior to our arrival, to ensure the best treatment outcome and to prevent re-infestations.

### Before your cockroach treatment:

- Clean kitchen thoroughly – including floor, oven, range hood and counter tops
- Clear out all cupboards and drawers and clean with a multipurpose spray. All items that have been removed should be covered for the treatment
- Remove garbage from kitchen and clean interior and exterior of your bin
- Pets should be removed from the vicinity of the kitchen

### What to expect from your treatment:

Your technician will apply a range of pest control products (dust repellents, liquid baits, gel baits, sticky traps) to known cockroach harbourage areas. These are generally out of your day-to-day reach such as wall voids, cupboard hinges, plumbing recesses, behind appliances etc.

Whilst all products we use are safe and approved for use in domestic and commercial kitchens, it is advised to not be in the immediate vicinity whilst the treatment is being carried out. This allows liquid/dust products (if used) time to dry/settle and also allows your technician a safe and efficient working environment.

### What to expect post-treatment:

You may experience a higher level of cockroach activity immediately after the treatment and for the 24 hours after this. This is normal, and to be expected, and is due to the cockroaches being flushed out from their harbourage areas. Any cockroaches you see at this stage have been affected by the pest control products we have used and will die soon after. Please allow at least 21 days post-treatment before all cockroach activity ceases.

### Follow up appointment

In the event of a heavy infestation, where one or more of the following is noted, a follow up appointment may be required in order to fully control the situation

- Cockroaches seen in non-food handling areas of the property
- Cockroaches being seen in the daytime
- Excessive levels of cockroach activity and excessive amounts of cockroach faeces

You will be advised by your technician on the day whether a follow up appointment is required and this will be booked in for 2-3 weeks later. The follow up appointment does incur a charge, however, as it is generally a shorter appointment, you will not be charged as much as the initial treatment. Please note: If a follow up is required, you will not receive a warranty until both treatments have been completed

**THANK YOU FOR YOUR CO-OPERATION AND WE LOOK FORWARD TO SERVING YOU!**